

QUALITY AND ENVIRONMENTAL POLICY STATEMENT

H. Charlesworth & Co. Ltd trading as Charlesworth Press and Hammonds has developed an integrated management system based on the requirements of ISO 9001 and ISO 14001. The company places high emphasis on continually improving its processes and products to exceed the requirements of customers.

We will comply with our legal and customer requirements and strive to continuously improve the performance, quality, and environmental aspects of our processes, products and services by enhancing the skills of our staff and constantly seeking ways to diversify and meet new challenges.

As a company we are committed to the following:

- Compliance with all legal, statutory and regulatory requirements related to our activities, products and services and their environmental aspects.
- Identifying quality and environmental objectives by review and audit of our processes.
- Formally setting objectives based on the results of the process reviews and their significance in relation to their impact on the environment and the continual improvement of the quality and environmental management system.
- Implementing management programmes to achieve these objectives.
- Investing in a well trained and motivated staff.
- Identifying and eliminating all forms of wastes that do not bring value to the customer.

- Working closely with our suppliers and customers to ensure mutual understanding, competitive advantage and benefit.
- Reviewing our policy and objectives as part of the management review process.
- Communicating this policy to all persons working for or on behalf of the organisation.
- Continually preventing waste and pollution to the environment.

This Quality and Environmental Policy is a live document, and is reviewed at regular Management Review meetings.

The Directors confirm their commitment and support, along with that of all employees, to compliance of this policy and the continual improvement of the Quality and Environmental management system.



David Boothman
Managing Director

